



**NEWS RELEASE**  
**For Immediate Release**

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## **NATIONAL INSTITUTES OF HEALTH SELECTS THE CENTER FOR ORGANIZATIONAL EXCELLENCE TO IMPROVE ORGANIZATIONAL EFFECTIVENESS**

**Rockville, Md.** (Dec. 6, 2007) – The Center for Organizational Excellence (COE), a leading consulting firm working with government agencies to improve organizational effectiveness, announced today that it has won a contract with the Office of Human Resources (OHR) at the National Institutes of Health (NIH). Under the contract, COE will help analyze the office’s workflow processes and recommend improvements to create efficiencies, cost savings and increased productivity – all to better serve OHR stakeholders.

“We are pleased to have been selected by NIH to help OHR improve core processes,” said John Starns, vice president of consulting services at COE. “For this engagement, COE will work to increase OHR’s effectiveness and customer service by transitioning the organization to an efficient and effective operating environment including new processes, technology, policy, workflow, delegations of authority, procedures, measures and structure. The project is estimated to be completed by the end of fiscal year 2008.”

The mission of NIH’s OHR is to provide strategic programs, client services and workforce relations support to NIH and its 27 institutes and centers. The office, with more than 450 employees, serves as the principal advisor to leadership on matters related to human resources management, including strategic human capital planning; recruitment and placement; position classification and management; compensation and pay administration; executive resources; workforce planning; labor and employee relations; employee benefits, entitlements and advisory services and employee services.

COE has provided strategic human capital and organizational improvement consulting to federal agencies for more than 22 years. Through its long-standing, 18-year relationship with the U.S. Office of Personnel Management’s Training and Management Assistance (TMA) program, COE competed with a number of other firms to win this project. For more information on COE, visit [www.center4oe.com](http://www.center4oe.com).

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### **About COE**

*COE is a leading consulting firm working with federal agencies to improve organizational effectiveness. With 22 years’ experience, COE consults on performance management, organizational improvement, human capital, leadership support, strategic planning, IT systems and support, and change guidance. Recently, COE introduced GoalOwner™, an innovative performance management solution exclusively for government agencies. For more information about COE, visit [www.center4oe.com](http://www.center4oe.com).*