



**NEWS RELEASE**  
**For Immediate Release**

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## **COE SUPPORTS RETIREMENT SYSTEM PROGRAM**

**Rockville, Md.** (May 13, 2009) – The Center for Organizational Excellence (COE) announced today that it is working with the Retirement Systems Modernization (RSM) organization at the U.S. Office of Personnel Management (OPM) to provide enhanced data management capabilities for members of the Civil Service Retirement System and the Federal Employees Retirement System. COE is leading the effort to provide the clean and complete data necessary to effectively implement the new technology to its full potential. Working with our subcontractor, Excella Consulting, COE is working with Agencies and Shared Service Centers to gather historical data, establish recurring data feeds and to cleanse the data in the system to insure accuracy.

The RSM program, (which began in July of 2006), is expected to transform retirement by devising more effective business systems. Currently, OPM receives paper files for all new retirement applications. Upon completion, RSM will allow electronic submission of these documents and will also answer to an increased customer demand for higher levels of customer service and online self-service tools. The project is expected to continue through 2010.

For almost 25 years, COE has been helping clients improve their organizational performance through organizational effectiveness, human capital strategy and enterprise system development and implementation support. Headquartered in the Washington, DC area, these services are provided through our Consulting Services and Product Solution Groups. For more information on COE, visit [www.center4oe.com](http://www.center4oe.com).

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